HOTLINE 24/7 E-MAIL +420 725 862 801 karkulka@pmdp.cz



Before you start the car, check it both inside and out to make sure everything is okay. If you find any damage, take a picture of it and upload it to the mobile app or email it to us, or call our 24-hour hotline.



If you're running late and can't return the car on time, extend the reservation (even by just 30 minutes) in the mobile app or on the website, or call our 24-hour hotline.



When you return the car, close all the windows and don't forget anything inside the car (including the boot;)



You'll find the bill for your ride under "Past Reservations". Payment was automatically deducted from your payment card. Now it's just up to you to enjoy the feeling of carefree carsharing!



When terminating the reservation, don't forget to click the key into the scanner, lock the car, and terminate the reservation via the mobile app, on the website, or by placing your Pilsen card against the scanner behind the window.

