

Karkulka

PMDP

Driver's Manual



www.karkulka.pmdp.cz

BEFORE YOU DRIVE



Check the car

Before starting the car, check the condition of the exterior and interior. If you find any damage, take photographs of it and upload the photos through the mobile app. Once you start the ignition, responsibility for damage is transferred to you.

Check the papers

Check the contents of the glove box on the front passenger side of the car. The glove box must contain the key to the car with the chip, a CCS fuel card, the "short" vehicle registration card, confirmation of car insurance, and this manual.

DURING THE RESERVATION (RIDE)



Use only the key to the car

While you borrow the car, only use the car key to lock and unlock the car. Use your Pilsen Card, mobile app or the IVR system only to start and terminate your reservation.



Refuel with the CCS card

If you refuel the car while you are borrowing it, use the CCS fuel card located in the glove box on the passenger side of the car. We pay all costs for refuelling our cars. Before you refuel, make sure the filling station accepts CCS cards. Fill Ford Focus and Ford Ka+ cars only with unleaded petrol.



Report delays

If you can't return the car on time, extend your reservation (ride) using the mobile app or call our hotline. Returning the car late without advance notification is subject to a fine, as it may affect a reservation made by the driver after you.



Don't smoke in the car

Smoking is not allowed in any of our cars, even if the windows or doors are open.



Transporting pets

Animals may be transported in the car only if they are in special animal carriers and provided that the car will be returned in clean condition.



Not sure what to do?

Have you run into some problems while using the car, or are you just not sure what to do about something? Call the hotline and our operators will be happy to assist you.

BEFORE THE END OF THE RESERVATION (RIDE)



Always return the car on time

Always return the vehicle before the end of your reservation (ride). Another driver may have already booked the car after you, so be considerate. The vehicle is considered returned after the end of the reservation (ride) in the mobile app or via the IVR system, or by placing your Pilsen Card against the reader behind the window.

BEFORE THE END OF THE RESER- VATION (RIDE)



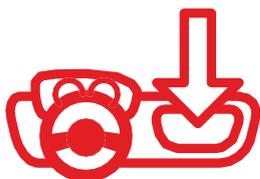
At least a quarter tank

Remember that at the end of your rental, the fuel tank must be at least one quarter full. Returning the car with less than a quarter tank is subject to a fine.



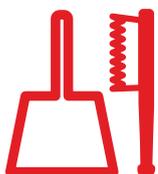
Parking Zones

Each of our cars has its own parking zone where you can pick it up and also return it. The reservation (ride) cannot be terminated in a parking zone that is different from the one assigned to that specific vehicle. A detailed map of parking zones for individual vehicles can be found at the end of this manual.



Keys go in their spot

Return the car keys and chip to the glove box on the passenger side of the car, and click the chip into the reader. The reservation (ride) cannot be terminated before this is done. Check to make sure that you have returned all of the necessary papers (CCS card, green card, user manual, etc.) to the glove box and close it.



Cleanliness is next to godliness

Always return the car at least as clean as you got it. If you get the car dirty while you are borrowing it, you are obliged to clean it at your own cost before you return it.



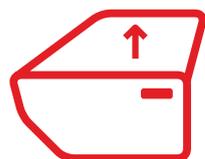
Reporting defects

If you have found or caused any defects to the car during your reservation (ride), take photographs of them and upload the photos through the mobile app or call us at our hotline.



Don't forget your things

Don't forget to take your personal belongings out of the car. Once the reservation (ride) is terminated, you will no longer be able to access the car.



Close the car

Make sure that all of the car windows and doors are closed. Then by using the mobile app, IVR system or by placing your Pilsen Card against the reader, you automatically lock the car and end your reservation (ride).



ENDING THE RESERVATION (RIDE)

If you select the button for terminating the reservation (ride) in the mobile app or with the IVR system before you lock the car, the car will automatically lock and the reservation (ride) will end.

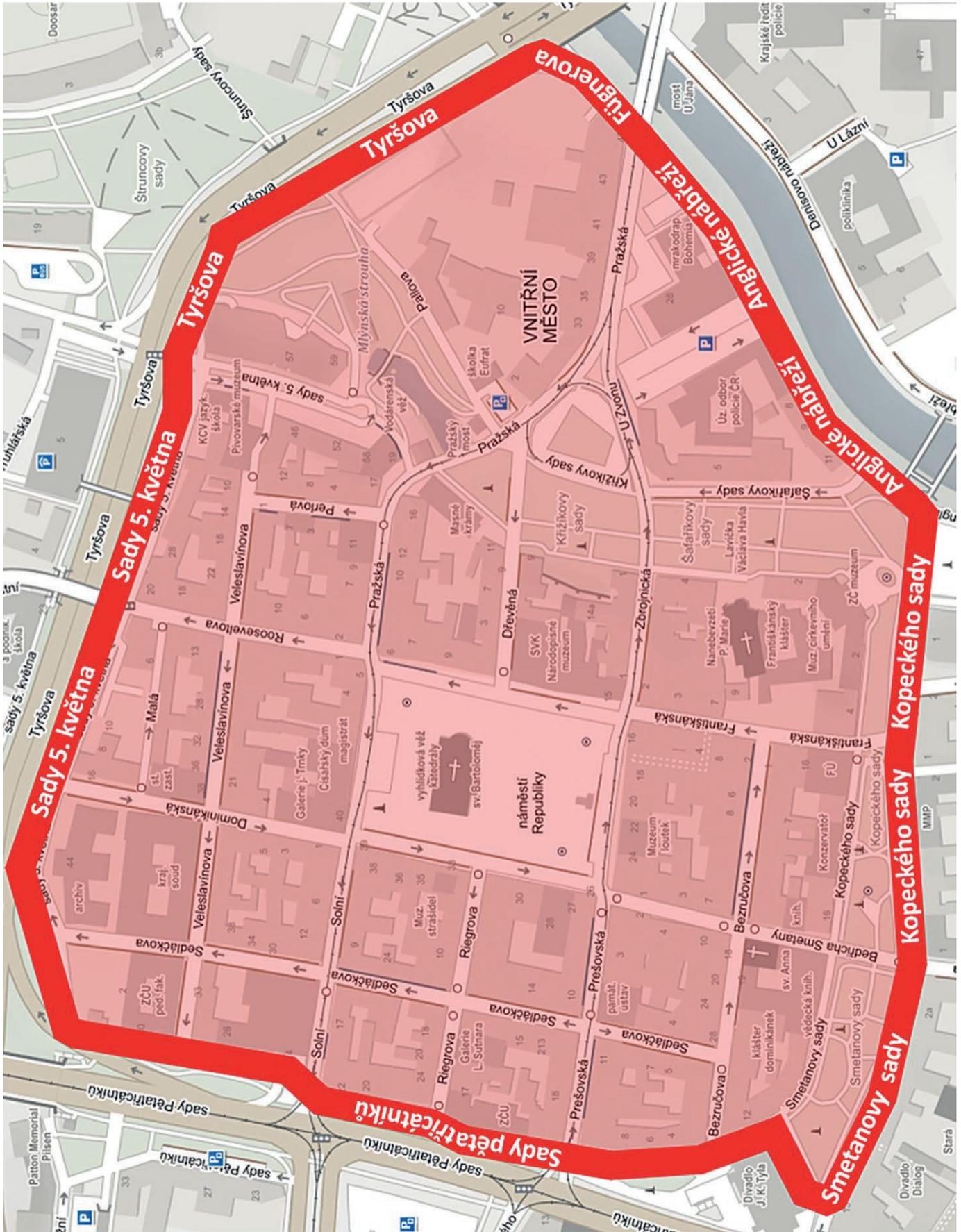
Always end your reservation (ride) after stepping out of the car. Make sure that all of the windows and doors are closed.

ENDING THE RESER- VATION (RIDE)



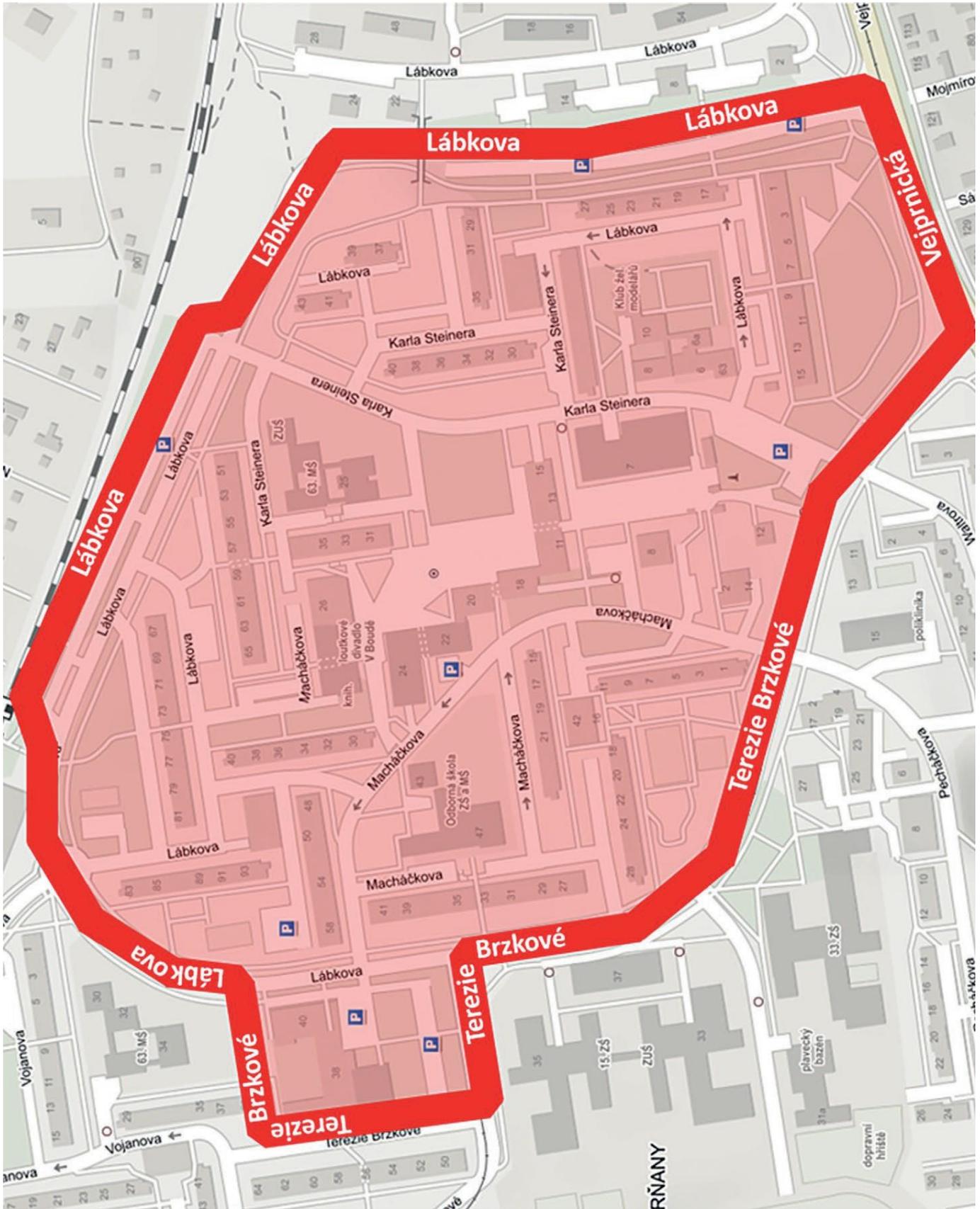
CENTRAL Zone

Hotline +420 725 862 801



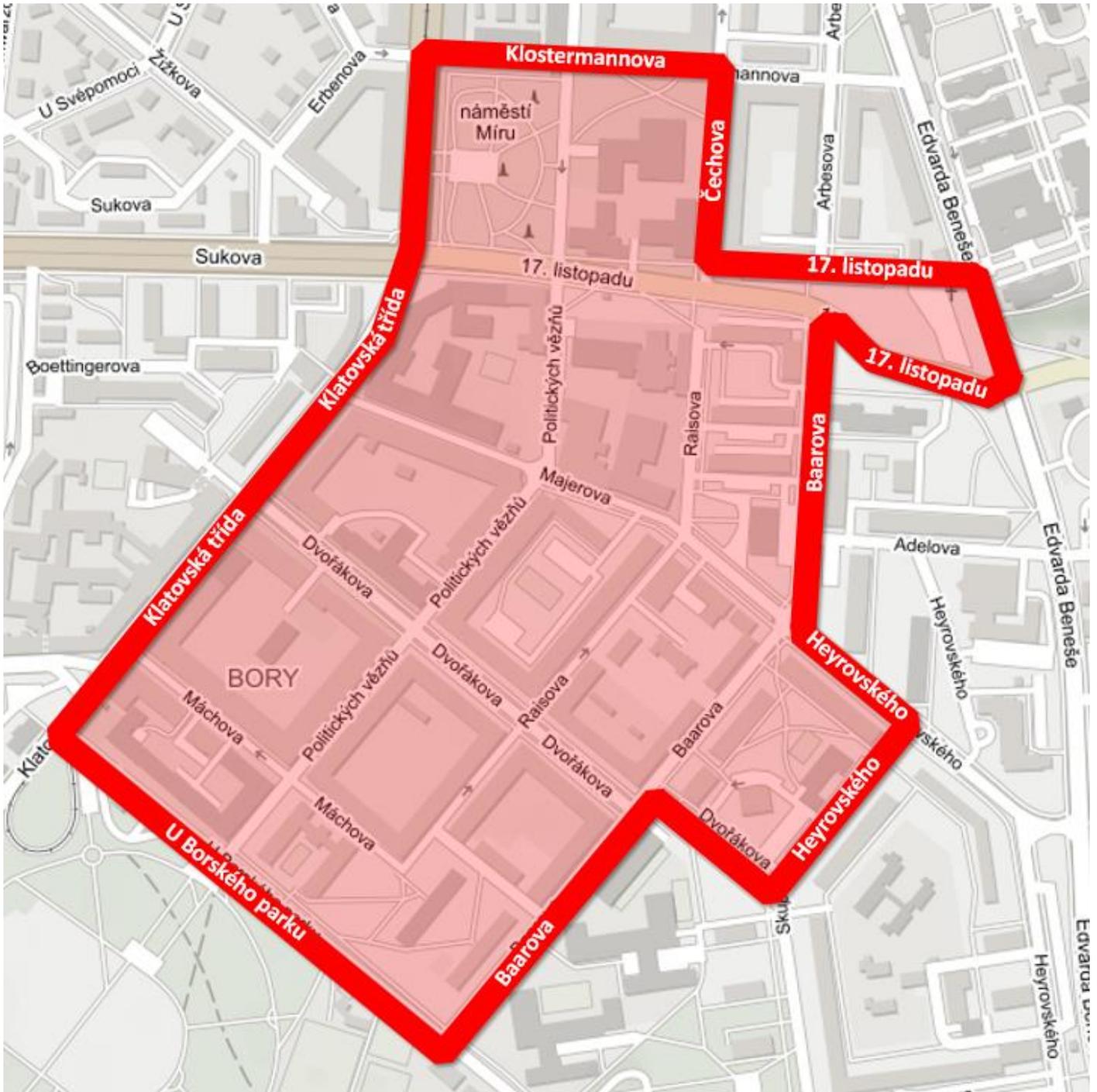
SKVRŇANY Zone

Hotline +420 725 862 801



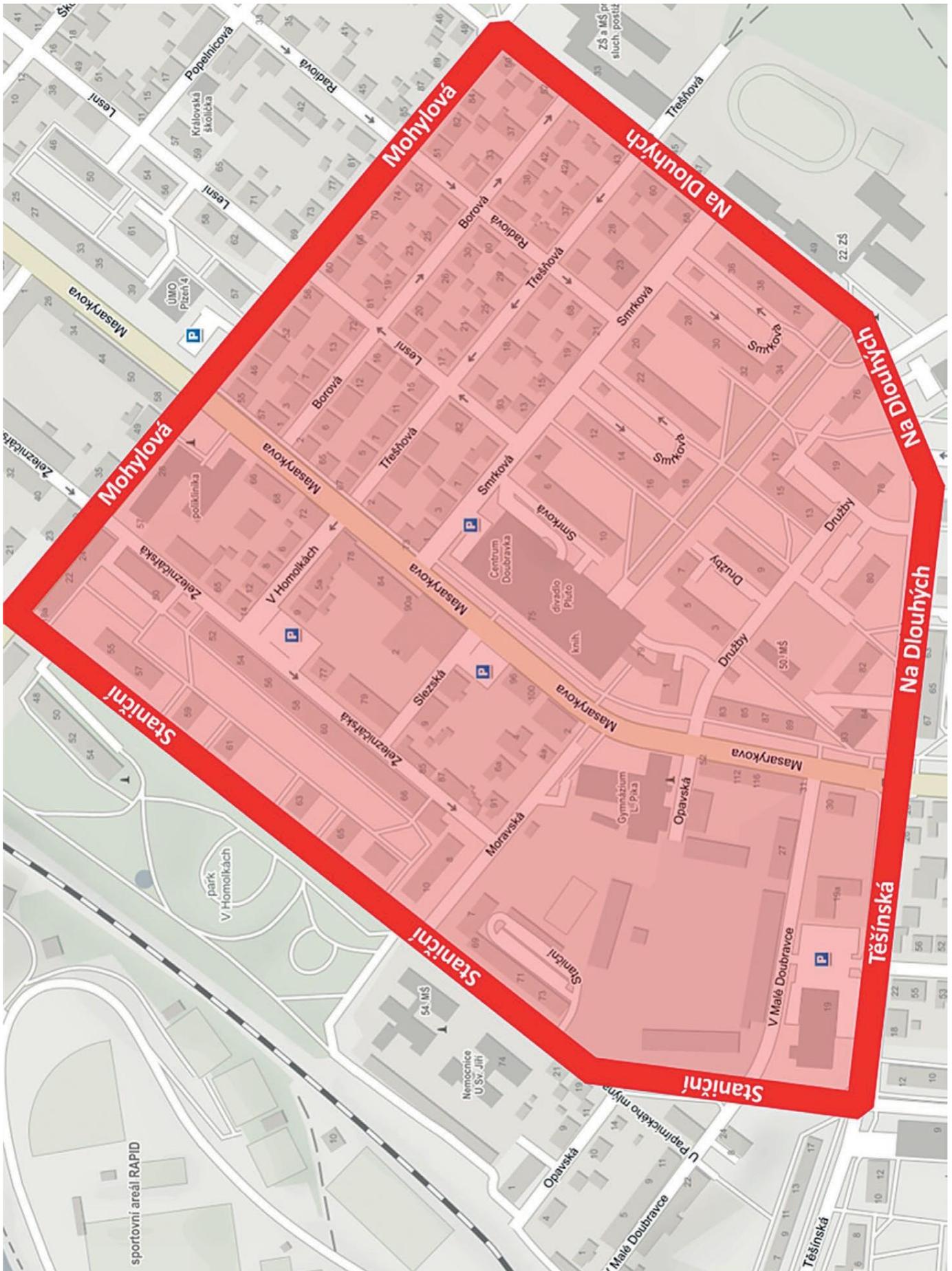
BORY Zone

Hotline +420 725 862 801



DOUBRAVKA Zone

Hotline +420 725 862 801



SLOVANY Zone

Hotline +420 725 862 801

